

SENIOR HEALTHCARE SUPPORT WORKER APPRENTICESHIP - LEVEL 3

WHY YOU?

The Senior Healthcare Support Worker role complements the role of other Healthcare professionals. One of the primary roles is to help registered practitioners deliver healthcare services to people.

Providing high-quality and compassionate specialist health and social care for a range of people is key to this role. After a period of working and gaining experience, you may be able to work towards a Healthcare Assistant Practitioner or Nursing Associate post or, providing you meet the entry requirements, apply for further career opportunities.

DURATION: 18 months

ENTRY REQUIREMENTS: Health and Social Care experience. A minimum of two GCSE at grade 4 (grade C) or above in Maths and English is desirable. Functional Skills can be obtained on the course.

TRAINING LOCATION: Various / Workplace

SERVICE SPECIFIC REQUIREMENTS: Within the apprenticeship an induction must be completed which meets the 15 standards which are set out in the Care Certificate - for more details see <http://www.skillsforhealth.org.uk/care-certificate>. The CQC expect that providers follow these standards to make sure new staff are supported, skilled and assessed as competent to carry out their roles.

OUR OFFER INCLUDES:

- Continuous training during programme
- Regular reviews with the apprentice and the employer
- Support when the apprentice is ready to undertake the End Point Assessment (EPA)

EMPLOYER BENEFITS:

- Highly skilled employees with globally recognised qualifications
- Engaged, knowledgeable and driven employees
- Regular reviews for behaviour, development and welfare of the learner
- Motivated, challenged and engaged learners, linking knowledge to their job roles
- Staff working to the highest level of ability

LEARNER BENEFITS:

- Enhanced skills and knowledge
- A key qualification
- Excellent career advice and guidance
- Progression pathway to Higher / Degree Apprenticeships and highly skilled roles within Health and Social Care
- An increase in potential earnings, working whilst studying

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COURSE DETAILS

It comprises of a Level 3 Standard including a Level 3 Diploma in Healthcare Support followed by the end-point assessment (EPA).

Within the **Adult Nursing Support Pathway**, the standards are split into three key areas at the end of your apprenticeship, you will have the knowledge and skills listed below:

KNOWLEDGE - THE SENIOR HEALTHCARE SUPPORT WORKER WILL HAVE KNOWLEDGE OF:

Core Knowledge

- Health and wellbeing
- Safeguarding, equality and diversity
- Person-centred care treatment and support
- Communication
- Personal, people and quality improvement
- Health, safety and security

CORE SKILLS - THE SENIOR HEALTHCARE SUPPORT WORKER WILL BE ABLE TO:

- Recognise issues in mental and physical health, report and respond appropriately
- Implement a duty of care
- Safeguard and protect adults and children, promote the principles to others
- Promote clinical effectiveness, safety and a good experience for the individual
- Take responsibility for, prioritise and reflect on own actions, work and performance.
- Act as a role model, mentor peers, deliver training through demonstration and instruction
- Undertake risk assessments
- **In addition, service specific competencies required within GP Practices**

BEHAVIOURS - THE SENIOR HEALTHCARE SUPPORT WORKER WILL DEMONSTRATE:

- You will treat people with dignity
- Respecting individual's diversity, beliefs, culture, needs, values, privacy and preferences
- Show respect and empathy for those you work with
- Have the courage to challenge areas of concern and work to best practice
- Be adaptable, reliable and consistent
- Show discretion, show resilience and self-awareness
- Show supervisory leadership

END-POINT ASSESSMENT

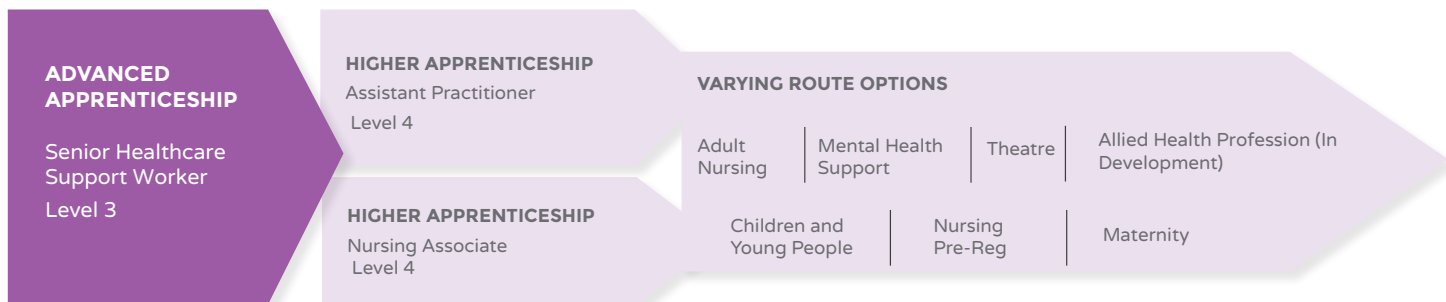
The end-point assessment has three components which have been designed to be completed once the Apprentice has finished the on-programme learner journey. All three components will need to be passed in order for the Apprentice to be awarded the Apprenticeship.

Apprentices will be expected to complete:

1. A multiple choice test that is divided into two parts. Part A covers the core knowledge involved and Part B covers the option-specific knowledge included.
2. The observation of practice is undertaken in the apprentice's workplace to assess skills and behaviours highlighted. A question and answer session will be used for skills and behaviours not fully seen during the observation period.
3. The professional discussion will assess the apprentice's knowledge, skills, values and behaviours in practice. The apprentice will collate a portfolio which they will use to underpin the professional discussion.

Judgement on whether the apprentice is ready for the end-point assessment is taken by the employer, who should gather views from the training provider and the apprentice to inform this decision. Apprentices should not be put forward for the end-point assessment before they are ready.

YOUR APPRENTICESHIP CAREER PATH



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