

# **Your Patient Triage training pack**

**Welcome to your Patient Triage  
training program**

# What is included in my pack?



How to I go live with Patient Triage



How do I train practice staff?



Making Patient Triage available to your patients



Additional resources



Support

# How do I go live with Patient Triage:

## → [Step by step to go live](#)

Are you switching from using another online consultation provider?

If so use the guides below:

→ [Step by step to go live - switching from eConsult](#)

→ [Step by step to go live - switching from Online Consult](#)

# How do train practice staff?

1. Getting familiar with the Patient Triage product (including a 5 minute demo)
2. Role based training guides and tips for training (which can be customised from your workflow decisions)
3. Training day tips

# Making Patient Triage available to your patients

1. [How to update your website and go live!](#)
2. [Patient facing engagement and training communication](#) (including how to videos)
3. [Example Patient Triage “Welcome page” customisation](#)

- [Book a 1:1 call with an Implementation Specialist](#)
- [Sign up to our bi weekly Patient Triage webinar and Q&A session](#)

## Additional resources

- [Lessons Learned implementing Patient Triage with Dr David Coleman](#)
- [Patient Triage case study](#)
- accuRx Youtube channel: [Patient Triage playlist](#)
- accuRx Plus Resource Centre: [Patient Triage resource centre](#)

# Support

- **For help with our product:** contact our Support team at [support@accurx.com](mailto:support@accurx.com)
- **For questions on your training:** contact us at [customer.success@accurx.com](mailto:customer.success@accurx.com)